Mobile POS - User Experience Enhancements

February 18, 2019 Release
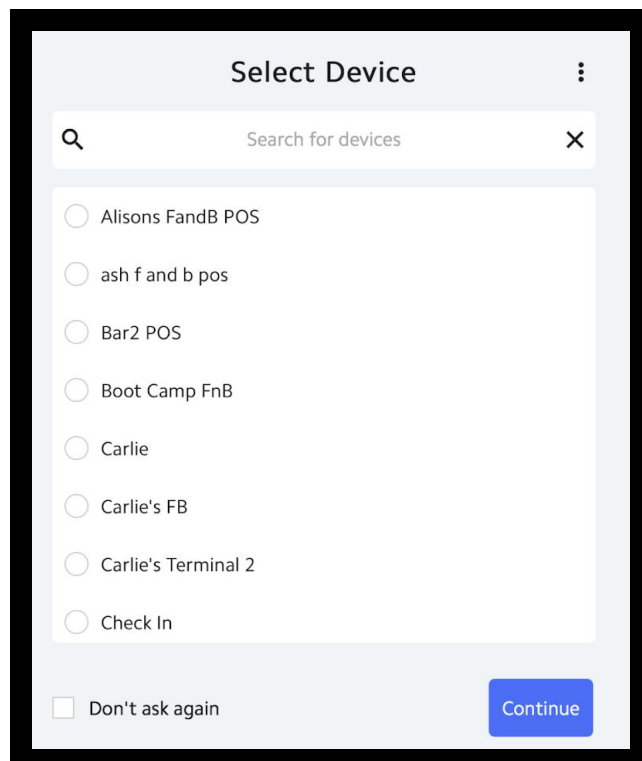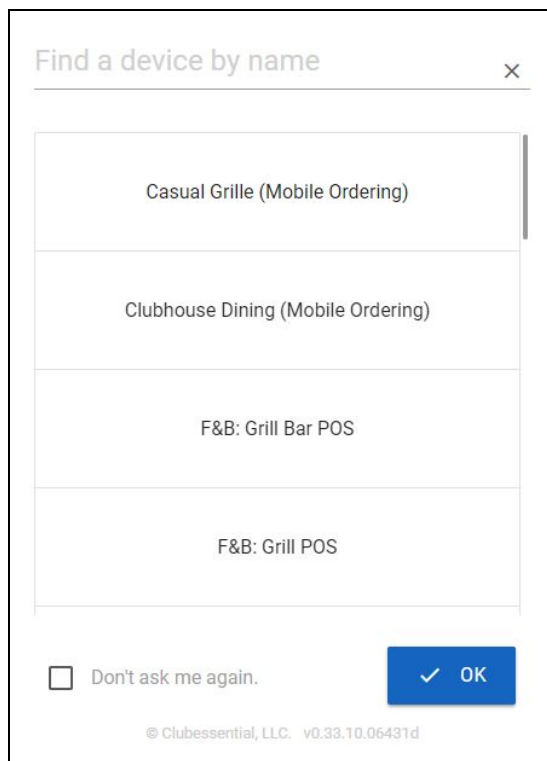
User Guide - Table of Contents

Overview

This Guide showcases the changes that will be made to Mobile POS on the release occurring Monday, February 18th. All screenshots will show the old version first and then the new version (with a bold border).   While the majority of features and functionality are staying the same, some enhancements to the overall workflow and layout of the views have been incorporated with this new modern look.
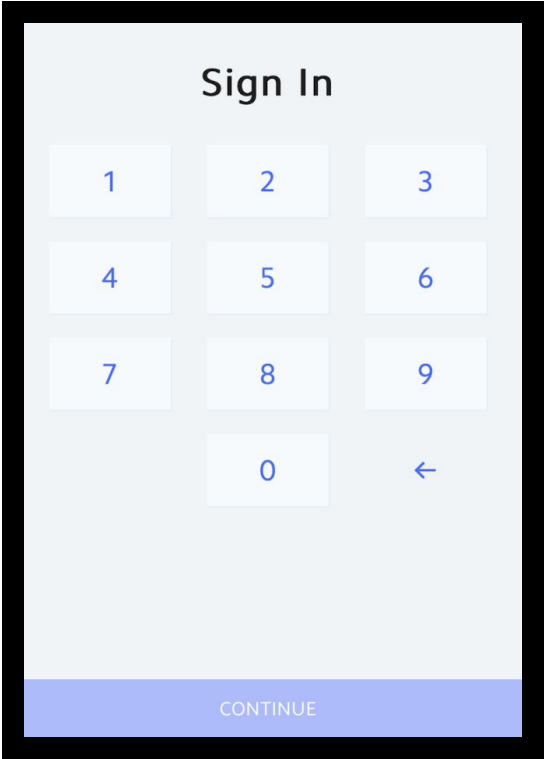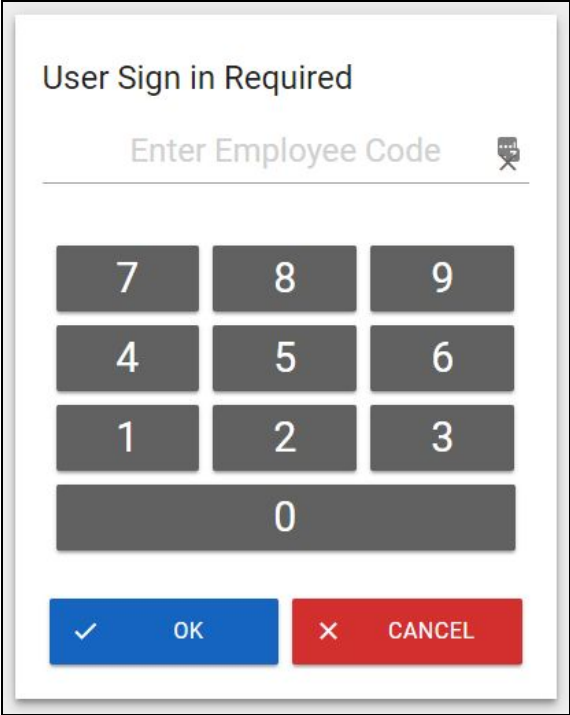
Mobile POS

Select a Device

The look and feel of Selecting a Device has changed, along with the end selection now being labeled **Continue** instead of the old version of selecting Ok.
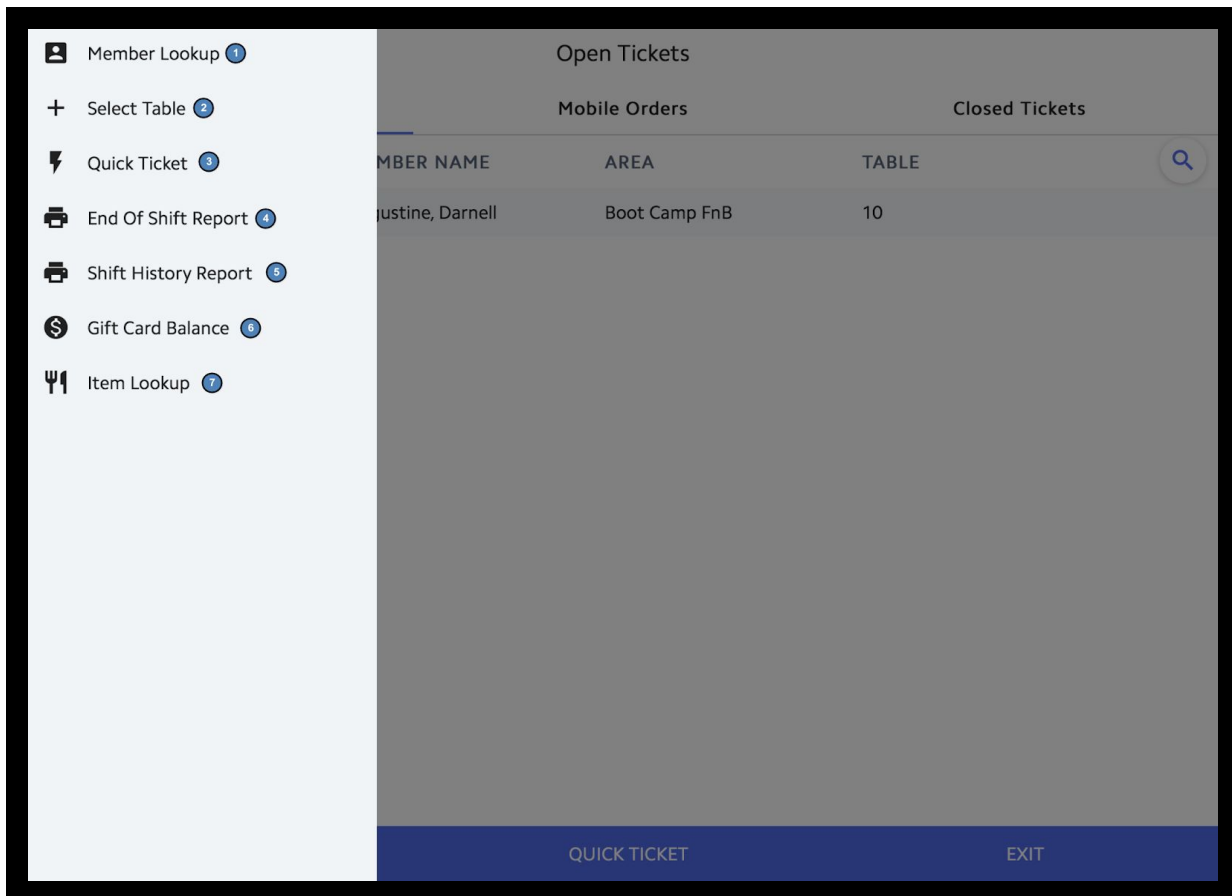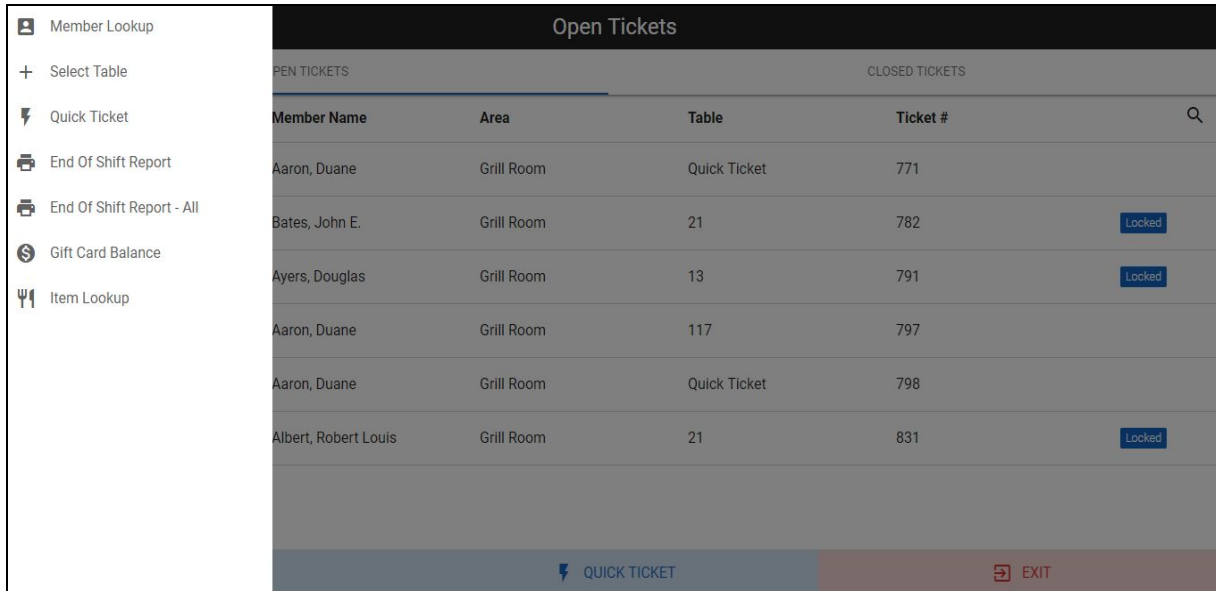
Sign In

User functionality has been enhanced by changing the end selection option to **Continue**, instead of Ok.
The addition of a 'backspace' feature on the sign in keypad has replaced **Cancel**.

Main Menu

Main Menu functionality remains the same, with changes to look and feel, colors, and fonts.

Member Lookup

Member Lookup or Select a Member screen has changed to show a larger centered search bar but also now has the ability for Users to search or enter a Guest as well, in the top right corner. In addition, Users will now select the **back** button in the top left instead of the old version of hitting cancel to go back.
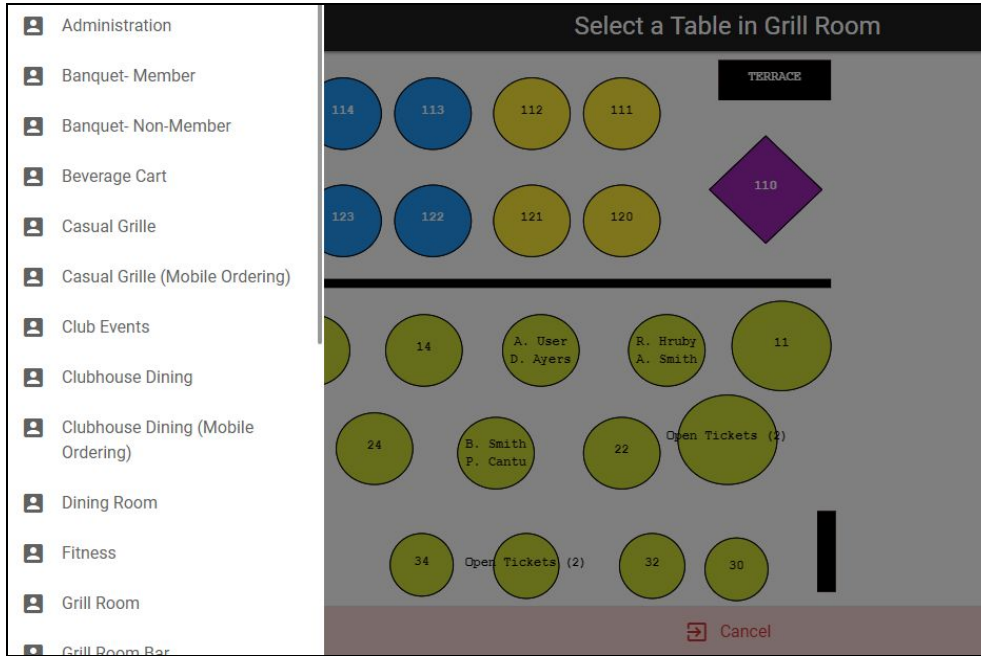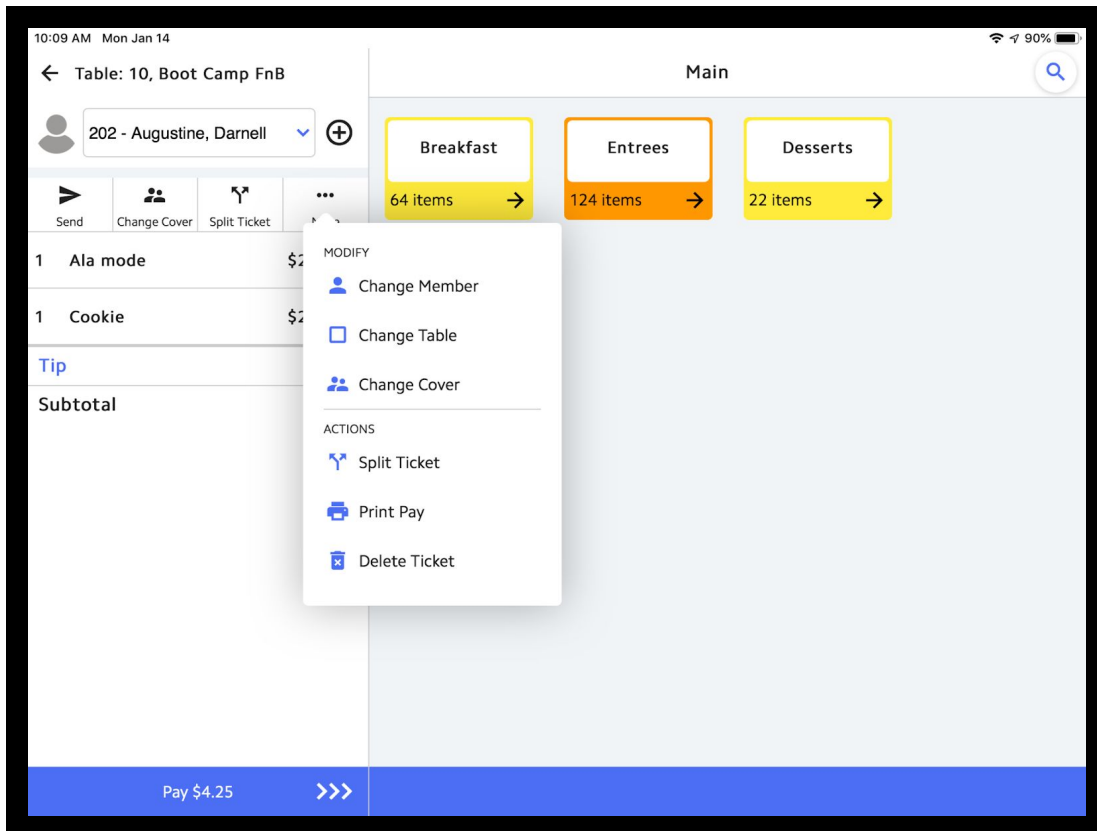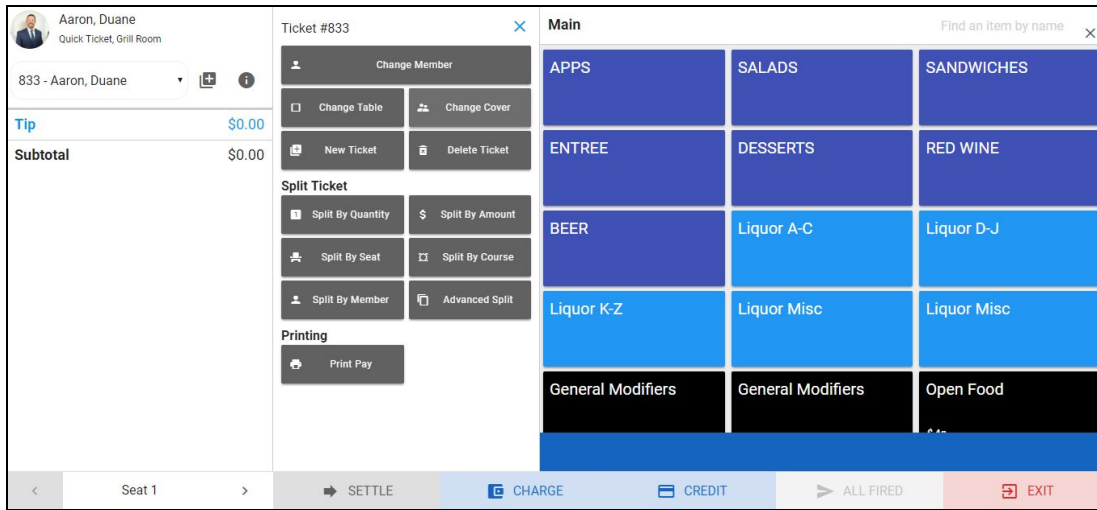
Select a Table

Users have the functionality of being able to switch between areas from the Select a Table view, by selecting the top right menu button (bottom), instead of the top left as in the old version (top). In addition, the **back** button now exists in place of cancel from the old version.

Quick Ticket

The Quick Ticket feature first brings up the Select a Member screen, then once a Member is selected the following screen populates. Formatting changes, as well as countdown display have been added. Additional ticket options have changed as well, and are easily located directly under the ticket in the top left panel (bottom), instead of at the bottom of the screen in the old version (top).

End of Shift Report

The previous end of shift report did not allow for edits once the report was run, the User had to go back out and run the report again. Now, there is an edit feature in the new layout so once the report is run, Users can edit from that screen - creating a smoother experience.

Shift History Report

Formerly named, End of Shift Report - All, the Shift History Report allows Users to view shift History by device as well as by Area. This area has the same Run, Print, and Edit features as the End of Shift Report. Also, the use of **Close** (bottom) has been implemented in the new version as opposed to cancel in the old system (top).

Gift Card Balance

Previously, the Gift card Balance screen was a searchable interface that would show Gift Card balances, Member name, and number. Then once checked, a Details Menu option would show and needed to be clicked to show details. Now, in the new version of Mobile POS, a Gift Card Details screen populates when the gift card line is clicked and allows the User to change the Member assigned, or assign to a Guest along with various other details. The Close feature is used here as well.

Gift Card Balance

ASSIGNED TO	NUMBER	ISSUED	BALANCE	
	5896	$250.00	$220.00	
	754	$50.00	$50.00	
. Clubhouse		$384.30	$279.30	
541	722	$55.55	$39.48	
662 Ashanti Aranda	11	$25.00	$25.00	
721	804	$20.00	$20.00	
721a	805	$30.00	$30.00	
721a	806	$40.00	$40.00	
788 Nick Weikert	680	$100.00	$100.00	
andy adams	720	$10.00	$10.00	
Andy Dalton	716	$50.00	$50.00	
Anthony Smith	803	$100.00	$100.00	
Bob Jones	771	$100.00	$100.00	
Bobby Guyton	676	$100.00	$48.58	
Bobby Guyton	682	$100.00	$100.00	

Close   **Gift Card Details**

Purchased By	N/A
Issued Amount	$250.00
Balance	$220.00
Date Issued	N/A
Expiration Date	Saturday, December 31, 2050
Card Number	5896
Track	5896
Assigned To	
Description	258428

Assign To Guest   **Change Member**

Item Lookup

New Item Lookup functionality is similar to that of Gift Card Balances. Click the item row that needs to be edited, to launch the edit screen. Previously, user needed to click row, and then click edit to enter edit screen. Again, the Close functionality is used here instead of exit.

Item Lookup

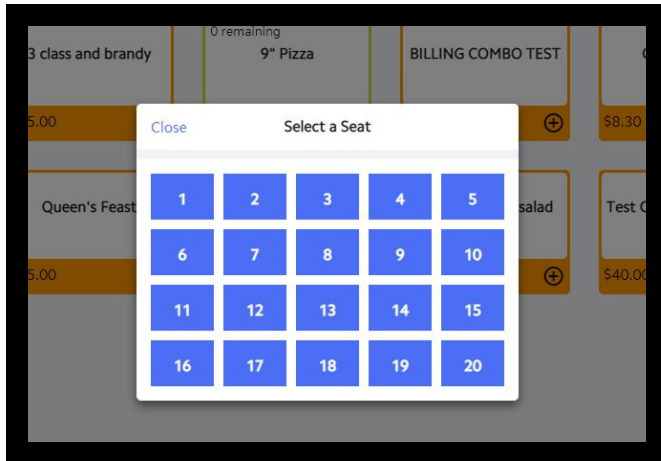| NAME	COUNT	
Chicken Drummies	0	
Club Quesadillas	--	
Jumbo Shrimp Cocktail	--	
Kobe Sliders	--	
Onion Ring Basket	--	
Sesame Encrusted Tuna Wontons	--	
Steak Toast	--	
Underdahl Veggie Tray	--	
Weekly Appetizer	--	
Special Events	--	
Theatre Party	--	
Guest Book	--	
Golf Events	--	
Golf Shop Merch	--	
Regripping	--	

Close   **Chicken Drummies**

Track Countdown

◯ No

🔵 Yes

Countdown Quantity

0

Seating

When Users are selecting an Item, Mobile POS now requires user to select seat after selecting an item. For Areas that do not rely on seating per Item, this feature can be disabled.

Now, Users have the option to enable/disable this setting in **Office** - **POS Options** by checking or unchecking **Use Seating in Mobile POS**, as shown below.