CMobile Ordering - Member Guide

2018 - Spring Edition

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Overview

Mobile Ordering is an easy way to place food orders right from your Club's Mobile App for pick-up or delivery (optional) at Club locations. Browse restaurant menus, customize orders, and more with this on the go ordering feature!

Mobile Ordering on the App

From the Clubessential App, click **Order Food** from the main navigation window, or click **Menu**, and **choose Order Food**.



Choose from various menus/locations to order from at your Club's restaurant(s). See examples below.





Placing an Order

From the Main Screen, **select the menu/location** you wish to order from, whereupon you will be taken to the Menu selected. Top level Menu Categories will appear for selection. **Tap** the **top level menu category** to see a list of Items contained within the category.

ull Verizon 🗢	9:34 AM	L \$ 💼
<	Casual Grille	ů
Casual	Grille	
Serving until 11	50 PM	
Entrees		3 >
Salads		2 >
Beverages		4 >

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<	Casual Grille	Å
Entree	S	
Lobster		\$38.00
Prime Rib		\$27.0
Burger		\$10.0

Once an Item is selected, modifier options associated with the Item will prompt for your selection to customize your dish (i.e. - cooking temperature, sides, etc). Once selections are made, and additional special instructions are added (if required), click **Add to Cart.**

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<	Casual Grille	Ë
Burger		
TEMP		REQUIRED
RARE		
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	-	
BURGER TOPPINGS	Choose Up To 10	
BACON		\$2.50
AVOCADO	Ç	\$2.00
GUACAMO	DLE	
PICKLE		
	Add to Cart	

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<	Casual Grille	Å
0		
swiss		
DINNER SIDES		
• FRIES		
COTTAGE	CHZ	
	w	
	ES	
	JS	\$1.50
Arugula Sa	lad	
SPECIAL INSTRUCT	IONS	
Gluten allergy -	no bun please	
	- 1 +	
	Add to Cart	\$12.00

Once clicked, you will receive confirmation that Item was added to cart, and the screen will then return to the main menu for additional selections. Note that the number of items currently in the cart will will display in the upper-right hand corner. When all Items have been selected, tap either the **Cart icon**, or the **View Cart** button at the bottom to review the order details and finalize the order.

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swiss		
DINNER SIDES		
• FRIES		
	GE CHZ	
	SLAW	
	ABLES	
	AGUS Item Added	\$1.50
Arugula	Salad	
SPECIAL INSTR	UCTIONS	
Gluten aller	gy- no bun please	
	(- 1 +)	
	Add to Cart	\$12.00

uli Verizon 🗢	9:39 AM	C	* 🔳
<	Casual Grille		₽ °
Casual	Grille	/	
Serving until 11	:50 PM		
Entrees		3	>
Salads		2	>
Beverages		4	>
		/	
	View Cart		

Checking Out

Once the **Cart Icon**, or **View Cart** button has been selected, the your **Cart** will load for review and finalization. Tap on the Quantity box to edit quantity of items ordered. Tap delete to eliminate an item from the order. When the order is proper, tap **Checkout** to continue finalizing your order.

Il Verizon 🗢	11:13 AM	6 🖇 🔳
<	Your Cart	
ORDER SUMMARY		
1 Burger		\$10.00
Gluten alle	rgy- no bun	
MED RAR	E	100.00
ONION		*\$2.00
PICKLE		
TOMATO		
SWISS		
Delete		
1 Corona		\$4.25
Delete		
Subtotal		\$16.25
Taxes and Fees		\$1.16
Total		\$17.41
	Checkout	

The Checkout screen will load and is comprised of two sections, **Order Preferences**, and **Notifications**.

📶 Verizon 🗢	3:32 PM	L \$ 🔳	📶 Verizon 🗢	3:32 PM	678 🔳
<	Checkout		<	Checkout	
ORDER PREFEREN	NCES	REQUIRED	ORDER PREF	FERENCES	REQUIRED
Pickup at	The Casual Grille		Picku	p at The Casual Grille	
🕒 What	time will you pickup?	>	b 4	:00 PM	>
O Delivery at	t the Club		Delive	ery at the Club	
NOTIFICATIONS]		NOTIFICATIO	NS	
None			None		
SMS Text			SMS	Text	
Email			C Email		
					Done
				3:45 PM 3:50 PM	
				3:55 PM 🗿	
				4:00 PM	
				4:05 PM	
	Place Order			4:10 PM	

Choose one of two options in the **Order Preferences** if configured for both Pickup and Delivery:

- The **Pickup** option will allow you to pick up your order from the location you ordered from, at the time you've specified.
- The **Delivery** option (if enabled) will allow you to enter the specific location at the Club you wish to have your items delivered to at the time specified.

III Verizon 🗢		3:32 PM	N			-*-
<		Checko	ut			
ORDER PREFERI	ENCES				REQU	IRED
Pickup at	t The Ca	isual Gri	lle			
Delivery	at the C	Club				
Whe	ere will w	ve delive	r to?	2)		>
4:00	PM			-		>
NOTIFICATIONS						
None						
SMS Tex	t					
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<	Checkout	
ORDER PREFEREN	CES	REQUIRED
O Pickup at T	he Casual Grille	
Delivery at	t the Club	
Pool		>
▲ 4:00 P	M	>
NOTIFICATIONS		
None		
SMS Text		

Select a time by clicking next to the **Clock Icon**, and selecting from available times. The first time listed is the earliest pickup time available. To select a location for delivery, tap next to the **Location icon**, and enter the location (ie - Pool), then **Done** when finished.

The **Notifications** section allows you to decide how you would like to be notified when your order is ready. You may choose not to receive a notification (**None**), to receive an **SMS** (Text Message), or an **Email** notification. Your contact information will automatically populate into these fields based on your Member Profile in Office, however, this may be edited if desired by tapping on the information to edit. When finished, select **Place Order**.

Pool	3:33 PM	
└ 4:00 PM	1	>
NOTIFICATIONS		
None		
SMS Text	•	
(555) 555-1	1234	>
C Email		
∧ ∨		Done
∧ ∨	2	Done
	2 ^***	Done 3 DEF 6
1 4 0HI	2 ABC 5 JKL	Done 3 DEF 6 MNO
1 4 7 Pons	2 лес 5 лкі 8 тич	Done 3 DEF 6 MHO WXYZ

📶 Verizon 🗢	3:33 PM	∟ * ■
<	Checkout	
ORDER PREFERE	NCES	REQUIRED
O Pickup at	The Casual Grille	
Delivery a	at the Club	
Pool		>
4:00	PM	>
NOTIFICATIONS		
O None		
SMS Text		
• Email		
test@clu	bessential.com	>

Confirmation on the ordering screen will appear. Additionally, you will receive a notification that the order has been received. When food is ready, you will receive a second notification. Click **Place Another order** if desired.



MESSAGES now (513) 657-1833 Your order from the Casual Grille menu for \$17.41 is confirmed.	
Thank you for your order!	
Place another order	