G Office - POS - Setting Terminal Value (ETS)

2019 - Summer Edition

User Guide - Table of Contents

Overview

Use Case(s)

Accessing the Tool

Setting Terminal Value



Overview

The Office System allows for payments to be processed at the POS through third party vendors, specifically ETS Transvault. Its necessary for the POS to communicate with the ETS Transvault software to process credit card transactions. The Terminal Value allows sync with the Payment Processing software, and the value itself is typically determined by the Payment Processor.

Use Case(s)

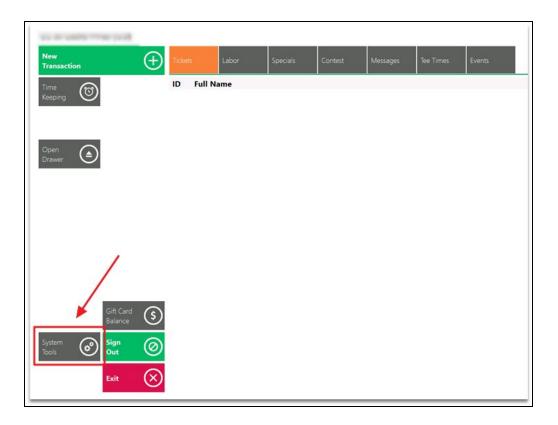
Club or Clubs Local IT need to set up a Club POS system to allow credit card transactions exclusively with ETS Transvault.

Please Note: If Club is NOT hosted, the process outlined below will need to be completed for each individual POS.

Accessing the Tool

To access POS Utilities:

- 1) Launch the POS system.
- 2) Select **System Tools** at the bottom left.





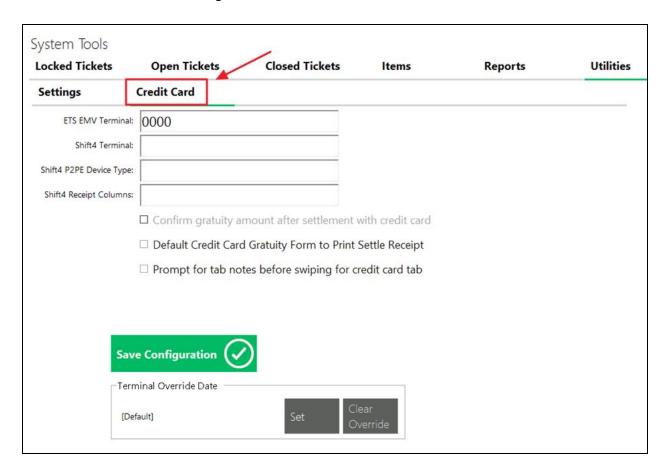
3) Select **Utilities** from the top menu.



Setting Terminal Value

To set the Terminal Value:

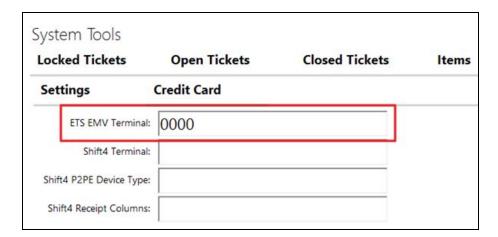
Within the Utilities Menu, Navigate to the Credit Card sub-menu.



Set the ETS EMV Terminal to 0000.

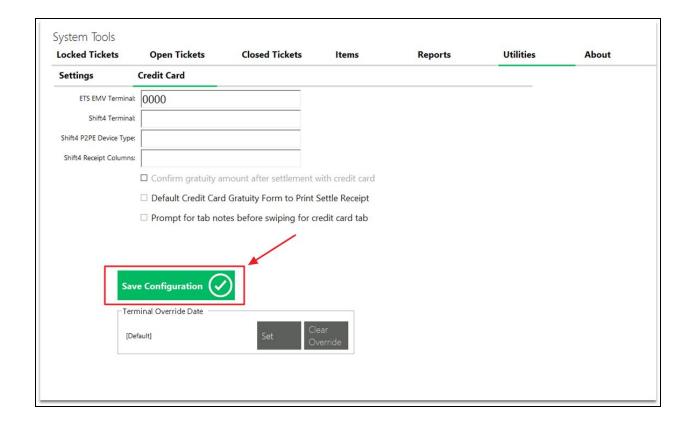
<u>Please Note</u>: If the ETS Card reader is an LS5300 using a USB connection, the Terminal Value needs to be set to 5300, not 0000.





Please Note: If there is other information entered into this menu, it should be deleted. Make sure the ETS Value is set at 0000 and everything else blank.

Save Configuration.



<u>Please Note</u>: This process will set up the ETS Terminal. If, after completing these steps, there are issues, a newer version of ETS Transvault needs to be installed. Please contact your CE Support Team for assistance in updating your version of ETS.