

# Office - 5.18.20 Release

## [Enhancements](#)

[Mobile POS](#)

[Mobile Ordering](#)

[CMA](#)

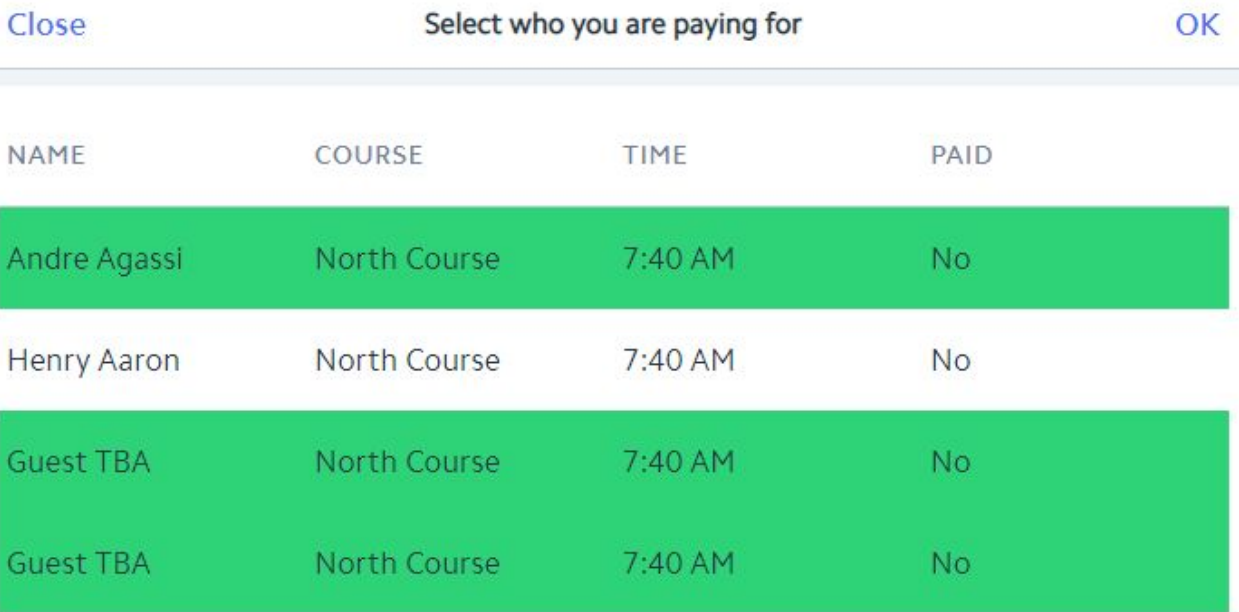
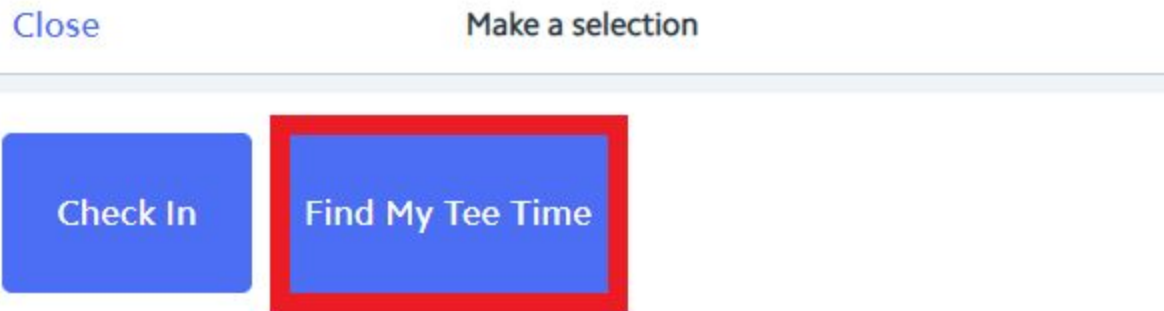
## [Bug Fixes](#)

# Enhancements

## Mobile POS

- **Tee Times Kiosk Check In**

Use Case: Members can now check in for their Tee Times in the Mobile POS member facing Check In Kiosk. This can expedite the check in process, and allow for reduced contact when a member is checking in for their Tee Time.



The screenshot shows a mobile application interface with a title bar containing 'Close' on the left, 'Select who you are paying for' in the center, and 'OK' on the right. Below the title bar is a table with the following data:

NAME	COURSE	TIME	PAID
Andre Agassi	North Course	7:40 AM	No
Henry Aaron	North Course	7:40 AM	No
Guest TBA	North Course	7:40 AM	No
Guest TBA	North Course	7:40 AM	No

Cancel

Confirm

OK

Your total will be \$138.43. Continue?


**Note:** Please contact support for assistance in setting up this functionality.

- **Kiosk Screen Group in Mobile POS**

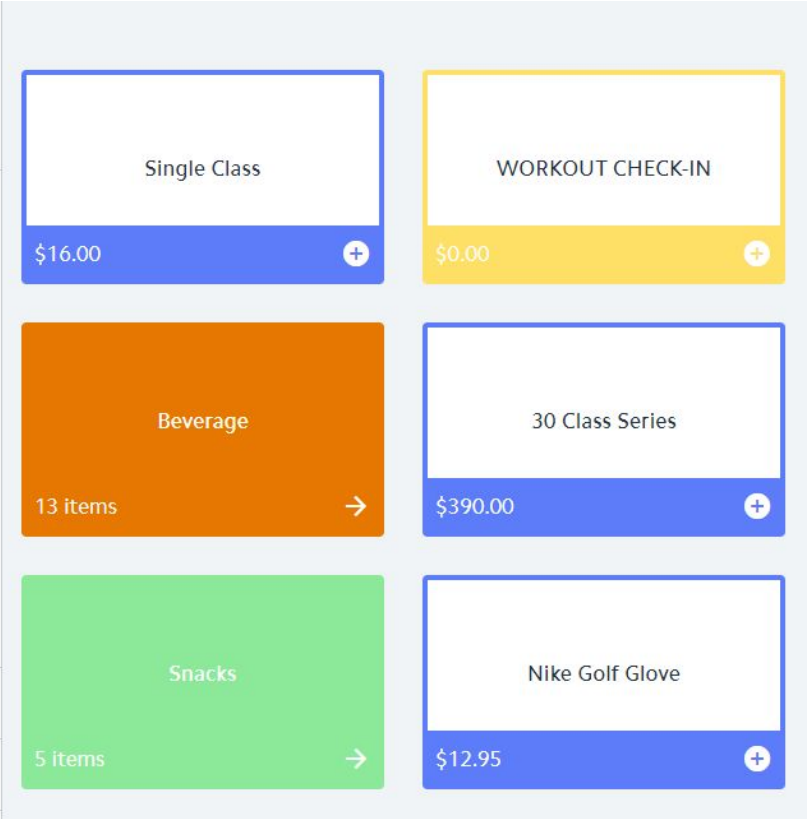
Use Case: Users can now designate a Screen Group to populate in Mobile POS when using the member facing Kiosk mode for Tee Time Check In's. This enables members to add additional items to their check in ticket.

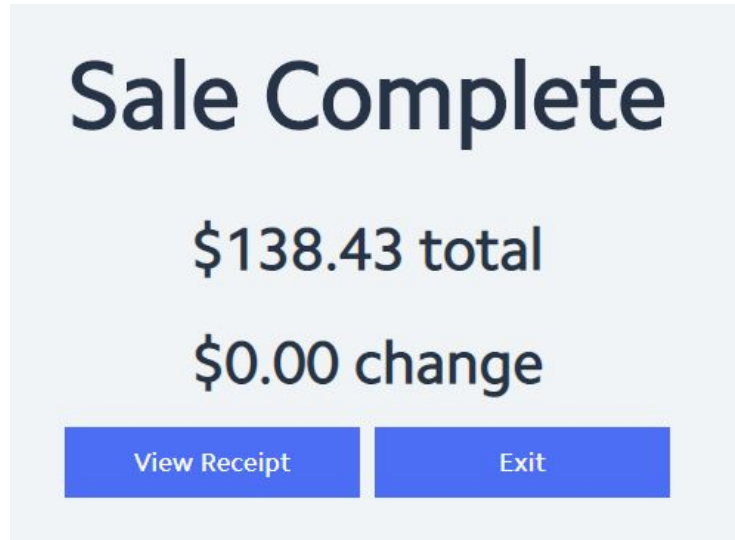
Fitness Kiosk, Quick Ticket

Server: A. User


5947 - Agassi, Andre

Nike Golf Glove x 1	\$12.95
18 Hole Cart x 1	\$16.00
Weekday Guest Round x 1	\$35.00
18 Hole Cart x 1	\$16.00
Weekday Guest Round x 1	\$35.00
18 Hole Cart x 1	\$16.00
<a href="#">Add Gratuity</a>	+
<b>Subtotal</b>	<b>\$130.95</b>





- **Date Display on Mobile Ordering Grid**

Use Case: When viewing orders within the Mobile Ordering tab in Mobile POS, the system will now display a date before the pickup time, if the order has been placed for a future date.

Open Tickets			Mobile Orders		
<input type="checkbox"/>	TICKET #	MEMBER #	MEMBER NAME	DELIVERY	TIME
<input type="checkbox"/>	14	G247	Alice, James	Pickup	May 25, 8:15 AM

- **Additional Filtering Added to Closed Tickets grid**

Use Case: When logged into an F&B Area and viewing the Closed Tickets grid in Mobile POS, the system will only show closed F&B tickets based on the Area(s) the logged in user has rights to view, instead of showing all closed tickets.

When logged into a Retail Area and viewing the Closed Tickets grid in Mobile POS, the system will only show closed Retail tickets for the Area that the user is currently signed into.

- **Warning Message for Outdated Devices**

Use Case: A warning message has been added to Mobile POS that will display when a user is trying to access the software with an unsupported operating system, so that they know it's time to update their device.

## Your device's operating system is out of date.

### Attempting to run Mobile POS may result in degraded performance.

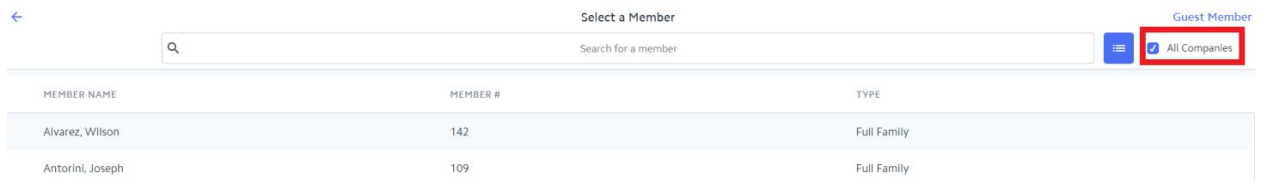
If possible, update your device's operating system to the most recent version, then relaunch Mobile POS.

If you have already applied all updates, consider using a newer device to run Mobile POS.

[Load Mobile POS](#)

- **Company Toggle Support**

Use Case: Company Toggle support has been added to Mobile POS. Clients that have more than one company configured in CMA, and have Areas enabled for “Show Company Toggle on Member Lookup in POS”, will now see a checkbox option for “All Companies” in the upper right-hand corner of the Member Lookup screen in Mobile POS. Selecting the option will allow the user to toggle the list of displayed members between current company, and all companies.



## Mobile Ordering

- **Future Orders**

Use Case: Users can now place future orders in Mobile Ordering! When a club has defined a Mobile Ordering Menu as a “Future Order Menu” in CMA, users will have the ability to select a future date when placing their order within the app. This can be used for things like catering, events, and grocery pickup.

**Edit Mobile Menu**

Name: Halfway House

Start Time: 8:00 AM End Time: 11:00 PM

Sunday  Monday  Tuesday  Wednesday  Thursday  Friday  Saturday

Minutes before pickup to send: 0  Is Kiosk Menu  **Is Future Order Menu**

Confirmation Email Ticket Template: (None)

Menu

Name
▶ <input checked="" type="checkbox"/> Catering Menu

### Order Preferences

Pickup at The Dining Room Mobile Ordering

05/25/2020 ▼

8:15 AM

### Notifications

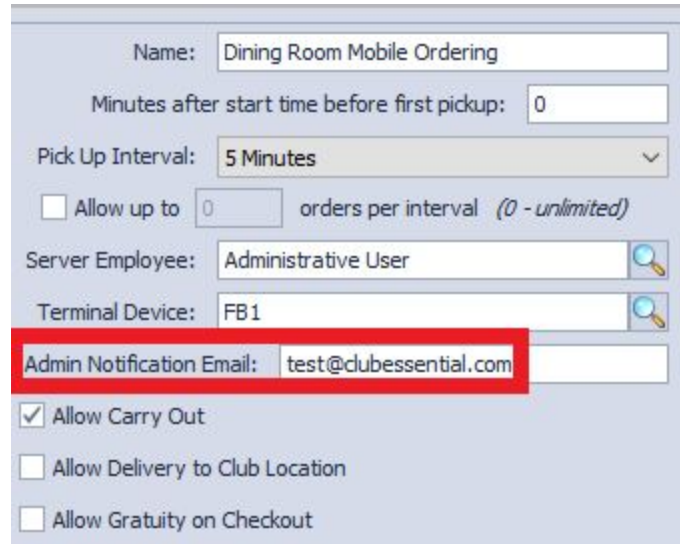
None

SMS Text

**Email**

- **Admin Notifications**

Use Case: Clubs can now define an Admin Notification email within the Mobile Ordering Area setup in CMA. If configured, the system will automatically send an email to the address on file each time a new Mobile Order is placed.



The screenshot shows a configuration form for 'Dining Room Mobile Ordering'. The fields and options are as follows:

- Name: Dining Room Mobile Ordering
- Minutes after start time before first pickup: 0
- Pick Up Interval: 5 Minutes (dropdown menu)
- Allow up to 0 orders per interval (0 - unlimited)
- Server Employee: Administrative User
- Terminal Device: FB1
- Admin Notification Email: test@dubessential.com (highlighted with a red box)
- Allow Carry Out
- Allow Delivery to Club Location
- Allow Gratuity on Checkout

## CMA

- **Open Tickets Report**

Use Case: An Open Tickets Report is now available from within the Reporting Dashboard > Point Of Sale. This report will display any POS ticket, whether Mobile POS or Classic POS, that is currently in an open state.

Home | Open Tickets x

Report Settings: (Default) Save Current Settings Delete Selected Setting Make Public Setup Email Delivery

Areas: (All) Employees: (All) Group By: Area

1 of 1 100% Find | Next

**OfficeInternal-Test**

Open Tickets Report

Areas: <All>

Employees: <All>

**Area**

Dining Room				
Ticket Number	Device	Employee	Member	Created Date
9	FB1	Administrative User	Enrique Belcher	5/13/2020 5:17:37 PM
11	FB1	Administrative User	Ross Britton	5/13/2020 5:18:19 PM
404044	FB1	Administrative User	Bennett Appleton	5/13/2020 1:41:08 PM
Flynn Room				
Ticket Number	Device	Employee	Member	Created Date
10	FB1	Administrative User	Ken Britton	5/13/2020 5:18:02 PM
Outdoor Grill Dining				
Ticket Number	Device	Employee	Member	Created Date
12	FB1	Administrative User	Louis Britton	5/13/2020 5:18:34 PM
President's Room				
Ticket Number	Device	Employee	Member	Created Date
13	FB1	Administrative User	William Appleton	5/13/2020 5:18:48 PM

5/13/2020 1:41 PM

Page 1/1



## Bug Fixes

- Fixed an issue where selecting “no tip” in Mobile Ordering would add a -\$1 gratuity to the order
- Fixed an issue where incorrect chits/receipts could show in PayCloud
- Fixed an issue where the Installment Billing report could show incorrect first/next bill dates
- Fixed an issue where the Balance Sheet Drill Down report could display accounts in the wrong order
- Fixed an issue where Member Type Rules could change when saving settings
- Fixed a bug where users could select a non-AR account as the credit ledger for a Member Payment