



PayCloud 6.8.20 Releases

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Enhancements

CE Payments

- **Settlement Report**

Use Case: Several improvements were made to the CE Payments Settlement Report in PayCloud. This includes the ability to see the breakdown of Club Paid and Member Paid fees, view Transfer Count, view Transfers that make up a settlement, and directly link from a Transfer to the corresponding PayCloud payment. This enhancement allows users to view detailed settlement reporting from directly within PayCloud, instead of having to log into a separate Clubessential dashboard.

Total Amount	Net Amount	Processor	Created On	Updated On	Transfer Count	Member Fees	Club Fees	Total Fees
\$-357.96	\$-359.91	DUMMY_V1	04/16/2020 3:29:02 PM	04/16/2020 3:46:02 PM	2	\$1.88		\$1.95
\$1281.38	\$1238.89	DUMMY_V1	04/21/2020 04:03:06 AM	04/21/2020 08:15:41 AM	1	\$41.13		\$42.49
\$1281.38	\$1238.89	DUMMY_V1	04/22/2020 04:03:05 AM	04/22/2020 08:15:40 AM	1	\$41.13		\$42.49
\$1249.26	\$1219.68	DUMMY_V1	05/14/2020 5:35:55 PM	05/14/2020 5:45:25 PM	4	\$28.70		\$29.58
\$5.00	\$4.00	DUMMY_V1	05/15/2020 06:33:12 AM	05/15/2020 08:15:41 AM	1	\$1.00		\$1.00
\$6.34	\$4.80	DUMMY_V1	05/15/2020 3:30:49 PM	05/15/2020 3:45:26 PM	3	\$1.52		\$1.54
\$398.52	\$385.17	DUMMY_V1	05/15/2020 6:17:52 PM	05/15/2020 6:45:25 PM	1		\$13.35	\$13.35
\$30.00	\$28.62	DUMMY_V1	05/17/2020 02:39:45 AM	05/17/2020 08:15:40 AM	2		\$1.38	\$1.38

Note: To view transfers/payments that make up a settlement, click on the three dots, and select “View Transfers”

Total Amount	Net Amount	Processor	Created On
.91		DUMMY_V1	04/16/2020 3:29:02 PM
238.89		DUMMY_V1	04/21/2020 04:03:06 AM
238.89		DUMMY_V1	04/22/2020 04:03:05 AM

Note: A transfer list will be shown where the user can view payment and fee amounts, as well as link directly back to the corresponding member’s original payment

Settlement Transfers

ID	Created On Date Time	Transaction Type	Payment Amount	Member Fee	Club Fee	Total Fee	Net Amount
TRRWcvhToc1AUzadHof52	04/16/2020 2:29:51 PM	Debit	\$52.88	\$1.88		\$1.88	\$51.00
	20 3:04:15 PM	Reversal	\$410.84				

- Payment History Report - New Columns**

Use Case: "Refund Type", "Return Code", and "Return Response" columns were added to the Payment History Report. Allowing users to quickly reference why a particular payment may have been reversed.

Payment History

Name	Member Number	Transaction Type	Amount	Transaction ID	Transaction Date	Status	Return Code	Return Response
shree test2	2806R	CE Payments (ACH)	\$47.01	TRgkhyiKC74KA1BZ6F2qzb5	04/27/2020 08:32:04 AM	Refunded	R08	Payment Stopped
John Coll	13	CE Payments (ACH)	\$20.00	TRtkcxk29oEBdUAH1ov1YLMB	04/01/2020 11:07:19 AM	Refunded	R03	Unable to find account
John Coll	13	CE Payments (ACH)	\$240.75	TRcuSjir1yZDzDIA1F2aQVuG	04/02/2020 04:00:14 AM	Refunded		
John Coll	13	CE Payments (ACH)	\$25.66	TRcE33KKSRYf2DqYi6D8dzb8	04/02/2020 04:00:16 AM	Refunded		

- Admin Notifications - Payment Failure Email**

Use Case: Users can now enter multiple Admin email addresses to receive a notification when a payment fails.

Edit Notifications

Member Notifications | Admin Notifications

General Payment Notifications

Payment Failure	<input checked="" type="checkbox"/>	After a payment is successfully processed, but is later reversed due to NSF, wrong account number or other error send a notification to the club admin
Payment Failure Email	shorn@clubessential.com, test@cli	

Email address which will be sent to if any payments fail. Please separate multiple email addresses using a comma.

- Reversals**

Use Case: Added logic for several additional Return Codes, so that the Return Code and Return Response are properly included in Admin and Member Payment Failure Notifications.

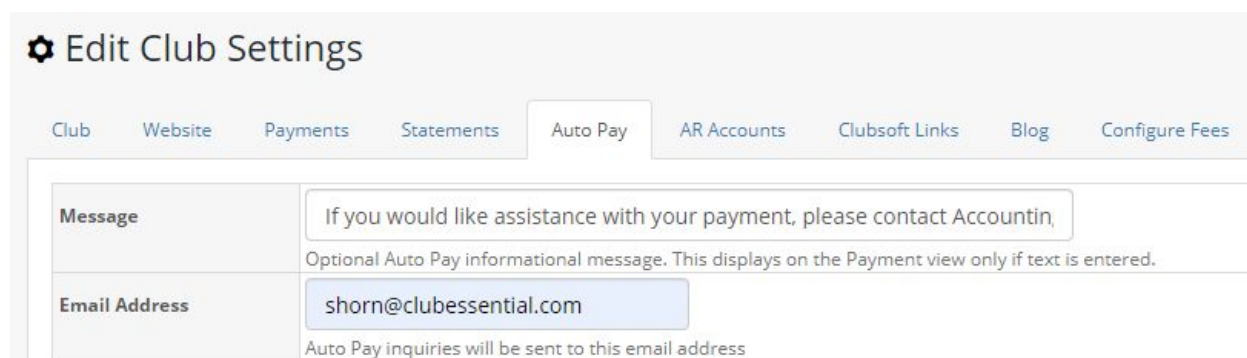
- **Manual Adjustments**

Use Case: When a manual credit or debit adjustment is made in the Clubessential Dashboard, the system will properly filter out the adjustments from the corresponding Settlement.

Other PayCloud Enhancements

- **Auto Pay Informational Message**

Use Case: Added the ability to optionally display a message/admin email on the Make a Payment page, to better assist members in configuring payments.



Edit Club Settings

Club Website Payments Statements **Auto Pay** AR Accounts Clubsoft Links Blog Configure Fees

Message	<input type="text" value="If you would like assistance with your payment, please contact Accountin"/>
	Optional Auto Pay informational message. This displays on the Payment view only if text is entered.
Email Address	<input type="text" value="shorn@clubessential.com"/>
	Auto Pay inquiries will be sent to this email address

Bug Fixes

- Fixed an issue where adding thousands of members to a PayCloud AutoDraft batch could result in an error
- Fixed an issue where settlement logging could throw an exception, impacting CE Payments Settlement Syncing
- Fixed an issue where an error was displayed after a Member had reset their PayCloud password
- Fixed an issue with some buttons not properly disabling to prevent multiple payment submissions